

# STAYING IN TOUCH IS EASY, EVEN WHEN WALK-IN CENTRES CLOSE

14 DECEMBER 2020

MOVING TOWARDS A BETTER FUTURE



**Dear Member**

Due to the steep rise in Covid-19 positive cases everywhere the **TSRF Walk-in Centres** will **close for walk-in members from 17 December 2020**.

**The drop boxes at the Walk-in Centres will be available** for members to **"drop off" their claim forms** or any correspondence for the Fund. These boxes will be emptied daily, and staff will deal with any urgent problems/issues. **Members will receive a sms to confirm that their documents were received.**

Although the Walk-in Centres will be closed to see members face to face, **the Fund will continue to attend to members during this year's Festive Season.**

**The Fund's Call Centre will operate as normal** and members are welcome to use any of the following channels to continue to contact the Fund:

 **011 544 8300** or

 **email** [members@rflipf-sanlam.co.za](mailto:members@rflipf-sanlam.co.za)

Since the national lockdown many of our members are talking to us on our **Social Media platforms** too:

 **Facebook page** [@Transport Sector Retirement Fund](#) or on

 **Twitter** [@transport\\_fund](#)

The Fund will monitor the National State of Disaster and the Covid-19 statistics, especially after the holidays as many of our members would have travelled over this period, and will inform members when these Walk-in offices will re-open for walk-in members. We will be guided by the Government's response.

**Until we meet again, stay strong, social distance, remain positive and take care of yourself and your loved ones. And remember: We stand in solidarity with you.**

The Fund wishes you and your families a joyful holiday season. All the best for 2021.

Kind regards

**Joe Letswalo**

**Principal Officer**

Transport Sector Retirement Fund